ĺ	HOW TO FILL IN THE QUESTIONNAIRE												
	Please answer all questions, unless the instruction questionnaire in black or blue ink, keeping your ascanner so please mark your answers in the space your answer [X]. If you have made a mistake in your answer [X].	answers w es provide our answe	vithin ed by	the boxes. This que putting a cross in	uestionnaire the approp	will be read by a riate box to indicate	•						
I	show the mistake [] and then cross the correct a	answer.											
ĺ	Also supplied, is an envelope which should not be					and in the reporting	. f						
	Your answers will be treated in the strictest confi results so that responses cannot be traced back to	o individua	als.	maings will be ma	ade anonym								
	Section 1: Background												
	First of all we would like to ask you some questions about you. Q1.1 Which of the following best describes your role? Please select only one option												
		th Visitor				her:	_						
	Q1.2 Please specify your employer (Please sele	ect only or	пе ор	tion)									
			Nan										
	Clinical Commissioning Group (CCG)		Nan	ne:									
	If you selected 'CCG' in Q1.2 above, please ans	If you selected 'Hospital' in Q1.2 above, please move on to Q1.4 If you selected 'CCG' in Q1.2 above, please answer the following question:											
	Q1.3 Are you located in a GP practice?		Τ-		No 🗆								
							_						
	Q1.4 How long have you worked as a qualified		are pr										
		- 4 years	븜	5 - 10 ye	ears LI	11- 15 years							
	16 - 20 years ☐ More than 2 Q1.5 Which sources of information and advice Mums?	<u> </u>	feed	ing do you find i	nfluential o	on advice you give t	0						
			on y	all sources you find our opinion on baby seding		Please select the source you find MOST influential (Please select only one option)							
	Mums												
	Infant feeding advisors												
	Colleagues/other Health Care Professionals												
	Specific training												
	Government policies or guidelines						_						
	Mother / baby websites												
	Mother / baby magazines						_						
	HCP websites			_므			_						
	Journal articles / advertisements	+		<u> </u>									
	Infant formula company Reps			<u></u>	4	모	_						
	Infant formula company websites			므		<u> </u>	_						
	CCG/relevant local authority			므		<u>_</u>							
	The Royal College of Nursing /Midwives			무			_						
	CPHVA			무									
						<u> </u>							
	UNICEF	+	_	무	 								
	TV advertising				-								
	TV advertising Infant Formula Company Study days						<u>-</u>						
	TV advertising Infant Formula Company Study days Meeting run by an Infant Formula Company												
	TV advertising Infant Formula Company Study days												
	TV advertising Infant Formula Company Study days Meeting run by an Infant Formula Company												

+

=100%

+ And of all the conversations you have with mums about feeding	issues or advic	e, approximately
rtion are related to each of the following topics? Please enter a the side of the line, and ensure all eight numbers add to 100%	% value in each	space below, inse
Moving from breast feeding to bottle feeding		%
Colic		%
Issues/difficulty breast feeding		%
Constipation		%
Reflux		%
Issues/difficulty bottle feeding		%
Wind/mild turnmy troubles		%
Other (please specify)		%
	=100%	
a) Ask for a formula milk brand recommendation		%
b) Ask your advice about using a particular formula milk brand they		+
have in mind		%
c) Ask your advice on the pros & cons of formula vs. breast feeding, but do not request a brand recommendation		%
d) Do not want to discuss formula feeding at all		%
If a mum were to ask you for help in choosing which infant form	=100% ula to use, what	t would you do?
Please be assured that your answer will remain confidential. Please s	select only <u>one</u> o	ption
I would advise against us		
I would outline the strengths and weaknesses of those brands/p		
I would identify the product/brand I think is most ap		
I would tell the mum the product		
	Other (please sp	pecify below)
ion 3: Relationship with formula milk companies		
Thinking about brands of <u>first infant formula milks</u> , please use t	ha enaca halau	y to write in the fi
t formula products that come to mind. Please include both the nest to mind:	ame of the bran	nd and the produ
3		

irst four	specialist	king about infant for omes to mi	mula p	s with feeding relate roducts that come to	o mind. Plea	, please ise incli	use the space bel ude both the name	ow to write in the of the brand and			
1.											
2.											
3.				.,,	-						
4.											
Q3.3 Plea formula n	se indica nilk brand	te which of is? Please	f the fo	pilowing best descril	bes how kno	owledge	eable you are abou	t the following			
	1	Extrem		Quite	Not ve		Not at all	I have never heard			
	A = 4 = == 11	knowledge	eable	knowledgeable	knowledge	eable	knowledgeable	of the brand			
	Aptamil			<u> </u>							
	nd Gate										
HiPP	Organic			∤ुं. □							
	SMA										
Q3.4 If yo them, ple	u were to ase indica	discuss wate which t	rith mu prands	ıms specific infant fo you are most likely	ormula bran to mention:	ids you	think would be app	propriate for			
				Please tick ALL the brai			identify the ONE bran				
		Ar	otamil	fikely to menti	on	are most likely to mention					
		Cow &		_							
		HiPP Or									
		THE OI	SMA	<u> </u>							
		Name of 6									
		None of t	nese								
Q3.5 If yo would be	u indicate most like	ed that the	re is o ion thi	ne brand you are mo s brand: Please write 	st li kely to i your answe	mention er below	at Q3.4, please ex	plain why you			
				·							
Q3.6 Wou	ıld you di	scourage r	nums	from using any bran	ds in partic	ular?					
		Yes					No 🗖				
f yes, wh Please wr	ich brand ite your re	is would yo	ou disc e spac	courage them from use next to the brand you	sing and wi	hy? courage	mums from using				
	Aptamil										
	Cow & G	ate					-				
	HiPP Org	ganic			<u> </u>						
	SMA		, ,,								

T Q3.7 V Please	Which of the follo	wing SMA for e heard of eve	rmula en if yo	milk pr	oduct	s have / famili	you hear with	eard of them	?						
	;	SMA First Infa SMA C ra hungry infa SMA Follow-c	nt milk omfort nt milk							MA Go Si	old Pren old Pren MA Wys Staydo	n 2			
	SMA	SMA Toddle Breast Milk F							8	SMA Hi	SMA igh Ene	LF 🔲			
Q3.8 F	For each of the fo provided. Please	llowing brane select one nu	ds of f	ormula on the s	milk,	please	indica	ate hov	v you f	eel ab	out the	brand usin	g the		
Г		I love it					Neutral	T				I Hate it			
		+5 +4	+3			+1	0	-1			-3	-4 -5	_		
L	Aptamil									_ + _			4		
Г	Cow & Gate				3										
	HiPP Organic] _			_		
	SMA														
Q3.9 F the wa	For each of the fo ay you felt 12 mo	llowing brand nths ago. Plea	ds, ple ase se	ase ind lect an	dicate answe	how per	ositive ach bra	or neg							
Γ		Much more positive			y more itive		No cha	ande	5	Slightly r negati		Much m negativ			
\vdash	Aptamil	positive					Γ				-				
-	Cow & Gate		_		5-	_ -									
	HiPP Organic		-+		<u> </u>	\neg			\top	一言					
-	SMA	- 			_	_			+-	_ =		——·			
for eac	ers the main thing ch brand	Meets their needs very well	9	8	7	6	5	4	3	2	1	Doesn't meet their needs at all			
Γ	Aptamil												_		
	Cow & Gate														
	HiPP Organic														
Ī	SMA														
Q3.11 seem	For each of the	following bra nds of formula	nds of a milk	infant Please	formu	la mill t one r	k, pleas number	se indi betwe	cate h e en 0 ar	ow diff nd 10 fe	erent y or each	ou feel the brand	brand		
		Very different										Exactly the same			
-		10	9_	8	7	_6	5	4	3	2	1		-		
L	Aptamil			무		무	무		므	무	무	📙_			
-	Cow & Gate						므		<u></u>	므	므		4		
	HiPP Organic						ㅁ		므	므			-		
Ĺ	SMA														
Q3.12 sets t	Proreach of the trends. Please sel	following bra lect one numb	nds of er betv	f infant ween 0	formuland 10	l a mi ll for ea	k , plea: ich brai	se indi nd	cate h	ow mu	ich you	think each	brand		
		Sets the trends										Follows others			
		10	9	8	7	6_	5	4	3	2	1		-		
L	Aptamil	<u> </u>		무무	무	무	무	무	무	무	무	무무	_		
	Cow & Gate					무	<u>_</u>	무	므	므		<u> </u>	-		
	HiPP Organic						<u></u>	므		┞┖			_		
ſ	SMA														

Section 4: Communication Awareness

Q4.1 For each of the following three formula milk companies below, please indicate if you have seen, heard or read anything about them through each of the following sources in the last 3 months?

Please select all that apply for each brand

	Aptamil	Cow & Gate	SMA
Direct mailing			
Magazine Advertising			
Material from Reps			
Mum and baby club websites			
Parenting websites			
Infant formula company's websites			
Email			
Study days			
Exhibitions			
 TV advertising 			
HCP journals			
Mums/ mums to be			
Infant feeding advisor			
Colleagues/other health Care professionals			
Small educational meetings run by infant formula company Reps			

Q4.2 If you indicated at Q4.1 that you have received direct mailing or email from one or more of the following companies in the last three months, please indicate whether you agree or disagree with each of the following statements. IF YOU INDICATED YOU HAVE NOT RECIVED DIRECT MAILING OR EMAIL PLEASE SKIP TO Q4.3 Please provide an answer for each company that you have received direct mailing or email from

The direct mailing / email I have received...

	Aptamil		Cow & Gate		SMA	
	Agree	Disagree	Agree	Disagree	Agree	Disagree
has improved my knowledge of this brand's products						
has improved my perception of this brand						
has made me more likely to discuss this brand with mums						
supported me in my role						
demonstrated an understanding of mums' feeding needs						
demonstrated an understanding of my professional needs						

Q4.3 For each of the three companies' websites shown below, please indicate which of the three you are aware of, and which you have signed up to: Please select all that apply

	Aptamil Professional	Cow & Gate In Practice	SMA Professional Know How
I am aware of this website	. 🗆		
I have signed up to this website			

+

Q4.4 If you indicated at Q4.1 that you have visited the company website of one or more of the following infant formula milk companies in the last three months, please indicate whether you agree or disagree with each of the following statements: Please provide an answer for each company whose website you have visited

The information available via the website		amil ssional		Gate In ctice	SMA Professional Know How	
	Agree	Disagrae	Agree	Disagree	Agree	Disagree
has improved my knowledge of this brand's products						
has improved my perception of this brand						
has made me more likely to discuss this brand with mums						
supported me in my role						
demonstrated an understanding of mums' feeding needs	□					
demonstrated an understanding of my professional needs						

Q4.5 If you indicated at Q4.1 that you have attended a study day for one or more of the following companies in the last three months, please indicate whether you agree or disagree with each of the following statements (IF NOT SKIP TO SECTION 5).

Please provide an answer for each company that you have attended a study day

The study day I attended	Apt	amil	Cow	& Gate	SI	MA
	Agree _	Disagree	Agree	Disagree	Agree	Disagree
has improved my knowledge of this brand's products						
has improved my perception of this brand						
has made me more likely to discuss this brand with mums						
supported me in my role						
demonstrated an understanding of mums' feeding needs						
demonstrated an understanding of my professional needs						

Q4.6 If you indicated at Q4.1 that you have attended a study day for one or more of the following companies in the last three months, please indicate on the scale below how <u>useful</u> you found the day Please provide one answer for each company that you have attended a study day

	Extremely useful										Not at all useful
	10	9	8	7	6	5	4	3	2	1	0
Aptamil											
Cow & Gate											
SMA											

Q4.7 If you indicated at Q4.1 that you have attended a study day for one or more of the following companies in the last three months, please indicate on the scale below how the day changed your <u>feelings</u> towards the brand Please provide one answer for each company that you have attended a study day

	Feel much more positive towards the brand					Didn't change my feelings					Feel much more negative towards the brand
	+5	+4	+3	+2	+1	0	-1	-2	-3	-4	5
Aptamil											
Cow & Gate											
SMA											

Section 5: Formula milk manufacture services

Q5.1. We would now like to understand how important individual aspects of a formula milk company's offering are to you as a health visitor/ midwife. Please consider how important these aspects are to you as a health visitor/midwife, and indicate how important each is to you using the scale provided.

Visitor/midwile, and indicate now important courses	Very important	Quite important	Not very Important	Not at all important
Quality of formula milk products				
Offer a range of formula milks				
Competent company representatives				
General baby feeding training and support				
Specific product training/information				
Continued development of new formula milks			□	
Support/Help with my professional development				
Provision or support of parenting services				
Relationships with Health Visitors/midwives				
Demonstrating an understanding of mother's needs				
Demonstrating an understanding of your needs as a midwife//health visitor				
Expertise in infant feeding				
Easy to work with				
Shares my values				
Does not undermine breastfeeding				
Supports breastfeeding				
Providing unbiased scientific information				

Q5.2 Thinking about the same offerings, please indicate the one statement which best describes how satisfied you are with the performance of the infant formula milk industry as a whole on each offering.

you are with the performance of the infant formula milk industry as a whole on each offering.									
			The industry performs very	The industry provides but		it is not			
		No	well but could	needs	The industry	relevant to			
	Completely	improvement	still work a	considerable	performs	the formula			
	satisfied	needed	little harder	improvement	very poorly	milk industry			
Quality of formula milk products					⊔	· <u> </u>			
Offer a range of formula milks									
Competent company representatives									
General baby feeding training and support									
Specific product training/information									
Continued development of new formula milks									
Support/Help with my professional development									
Provision or support of parenting services									
Relationships with Health visitors/midwives									
Demonstrating an understanding of mother's needs									
Demonstrating an understanding of your needs as a midwife//health visitor									
Expertise in infant feeding									
Easy to work with									
Shares my values									
Does not undermine breastfeeding									
Supports breastfeeding									
Providing unbiased scientific information									

9

+

				Very useful (3)	Slightly useful (2)	Not useful (1)		
Unbranded help sheets	Unbranded help sheets, literature or videos to pass to parent							
Webcasts/Podcasts (lectures	you can downloa	d and listen to/wa	tch)					
	Ε	ducational study d	ays					
		CPD learning po	ints					
		E-learning modu	ıles					
	Direct	mail through the p	ost					
	Healthcare	Professional Care	line					
		Monthly em	ails					
•		Fact sheets/brochu	ıres					
	Scientific informat	ion/clinical trial res	ults					
Factual	comparison of all	milks/nutrient con	tent					
•	oles							
Small educational meeti	eps							
	ow)							
ow well do you feel each of the ? Please rate each brand on the		milk brands supp	ort yo	u in you	role as a	midwife		
						at all		
A = 4 = == 11	Very supportive	Quite supportive	SL	pportive	supp	ortive		
Aptamii Cow & Gate		<u>H</u>		묶		Ξ		

Q5.6 For each of the services/types of materials below, please rate each of the three formula milk companies on how well they provide each one using the scale below where 3 = Excellent and 1 = Poor Please provide one answer for each service/type of material you have experienced from each formula milk company

SMA

Excellent (3)		Fair (2)		Poor (1)						
	Aptamil		Cow & Gate			SMA				
	3	2	1	3	2	1	3	2	1	
Unbranded help sheets, literature or videos to pass to parents										
Webcasts/Podcasts										
Educational study days										
CPD learning points										
E-learning modules										
Direct mail through the post										
Healthcare Professional Careline										
Monthly emails										
Fact Sheets/brochures										
Scientific information/clinical trial results										
Factual comparison of all milks/nutrient content										
Product samples										
Small educational meetings run by infant formula company reps										
Other (please specify below)										

+	+	
o II O Infant Farmula Dano		

Section 6: Infant Formula Reps

Q6.1 Please indicate if you have had a visit from, or attended a meeting run by an infant formula company
Rep from any of the following infant formula milk companies in the last year?

ľ	Aptamil	Cow & Gate		SMA	
١	, 19, 10, 11, 11, 1	 	_		

IF YOU HAVE <u>NOT</u> had a visit or attended a meeting run by an infant formula company Rep IN THE LAST YEAR, PLEASE ANSWER Q6.2 AND THEN GO ON TO SECTION 7. IF YOU HAVE SEEN A REP FROM ONE OF MORE OF THESE COMPANIES, PLEASE GO TO Q6.3

Q6.2 What are the reasons why you have not seen a Rep or attended a meeting run by a Rep from any of these companies in the last year?

Please tick ALL the	Please tick the ONE main
reasons that apply	reason that applies

Q6.3 Please indicate the number of times you have had a visit from, or attended a meeting run by an infant formula company Rep in the last year Please provide a number for each company, inserting one digit either side of the line

Number of times I have seen a	Aptamil	Cow & Gate	SMA
Rep or attended a meeting run by a Rep in the last year			

Q6.4 For each company's Rep that you have had a visit from, or attended a meeting run by, in the last year, please indicate if you agree or disagree with the following statements

Please provide an answer for each company for which you have had contact with a Rep

The contact I had with the Rep....

	Apt	amil	Cow	& Gate	SI	MA
	Agree	Disagree	Agree	Disagree	Agree	Disagree
has improved my knowledge of this brand's products						
has improved my perception of this brand						
has made me more likely to discuss this brand with mums						
supported me in my role						
demonstrated a understanding of my role						
demonstrated an understanding of what it is like to be a mum						
helped me understand the range of products they have to offer						
explained to me how their range of products can address the different feeding needs of babies I see						
answered all my questions in full						

+

Q6.5 Overall, how well do you feel the reps from each infant formula milk company meet your needs as a midwife or health visitor? Please indicate how well your needs are met using the scale below

+

	Reps meet your needs very well										Reps don't meet your needs at all
	10	9	8	7	6	5	4	3	2	1	0
Aptamil											
Cow & Gate											
SMA											

Q6.6 Thinking about the contact you have had with Reps from each of the following companies, please indicate what you considered to be the key message coming from each (please write in below)

Aptamil:	
Cow & Gate:	
SMA:	

Especially for Oliver

- Reduces the risk of developing CMP* allergy in babies with a family history of allergy
- Easy to digest
- ✓ Omega 3 and 6 LCPs



*CMP. cows' milk protein

Oliver has a family history of allergy.

New SMA H.A. Infant Milk is a nutritionally complete formula that has been designed to reduce his chances of developing an allergy to cows' milk proteins.

Supporting you to support mums



www.smahcp.co.uk SMA Careline: 0800 0 81 81 80

Important: SMA H.A. Infant Milk should NOT be used if a baby has already been diagnosed with allergy to cows' milk proteins or is suspected of already having an allergy to cows' milk protein.

IMPORTANT NOTICE: Breast milk is best for babies and breastfeeding should continue for as long as possible. Infant milks should only be used on the advice of a doctor, midwife, health visitor, public health nurse, dietitian or pharmacist, or other professionals responsible for maternal and child care.

PLEASE OPEN THE ENVELOPE AND LOOK AT THE CONTENTS. PLEASE THEN REPLACE THE CONTENTS BACK IN THE ENVELOPE BEFORE ANSWERING THE FOLLOWING QUESTIONS.

Section 7: Advertising

27.1 Have you seen this advert in a	journal recently? Please answer below
-------------------------------------	---------------------------------------

Yes	
 No	

Q7.2 If you were to see that ad in a journal, do you think you would stop and look at it, or would you turn the page? Please answer below

Stop & look	,,,, D
Turn page	

Q7.3 How interesting did you find the ad? Please answer below

, man county of the county of	
Very interesting	
Somewhat interesting	
Not very interesting	
Not at all interesting	

Q7.4 Which one of these impressions did the advertising give you most strongly about SMA? Please select the one answer that best applies.

	Most strongly gave impression
Has the best quality of formula milk products	
Offers a range of formula milks	
Is the leading brand of formula milk	
Understands what it is like to be a Mum	

Q7.5 Which other of these impressions did the advertising give you about SMA? Please select all answers that apply

	Gave impression
Has the best quality of formula milk	п
products	
Offers a range of formula milks	
Is the leading brand of formula milk	
Understands what it is like to be a Mum	

	Applies
Pleasant	
Interesting	
Boring	
Irritating	
one of these four words do you think app	lies most to the
	Applies
Soothing	
Distinctive	
Dull	_
Unpleasant	
	Applies
Gentle	
Involving	
Weak	
Weak Disturbing	
	uld welcome a
Disturbing you for completing this survey. We wo	uld welcome a
Disturbing vou for completing this survey. We wo	uld welcome a
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